



Little Hearts Matter

Awareness

The voice of the Little Hearts Matter members sits at the very core of everything that the organisation does.

Collecting their views about life with a single ventricle heart condition and the work of the charity informs the organisation and allows us to take their voice into arenas for change.

Members completing questionnaires and feedback

LHM creates formal processes by which information from the members is collected. Post event feedback, questionnaires relating to individual topics and general bi-annual questionnaires all help to inform the progress and growth of the organisation but also support focussed appeals and awareness campaigns.

Volunteer Ambassador

As a national charity it is essential that we are able to spread our voice throughout the UK. Who better to take the LHM voice out than the members.

The voice of the members can be represented in a number of ways.

- Member representation within arenas for change. The LHM team would seek out an individual to take the collective voice into a Government meeting or representation at national conferences and within the NHS. This sort of ambassadorial role can be held by parent or young adult members.
- Representation of the charity at local events e.g. Rotary, Inner Wheel or Lions Club meetings or at corporate events close to a family home. This would involve giving a short speech about life with a single ventricle heart condition and the work of the charity.
- Collecting cheques from clubs and businesses locally. This may involve talking about your personal story and the work of LHM.

The Little Hearts Matter team would furnish all the ambassadors with an information pack of facts and figures that could be incorporated into their talks and support the ambassadors with one to one information about the venue, company, club or organisation where they would be representing the charity.